

Dear Resident:

The City of Chattanooga Sewer Maintenance Department responded recently to service calls from your neighborhood reporting sanitary sewer backups. After investigation, it was determined that the blockage was due to an accumulation of grease in the sewer.

Grease is a leading cause of costly blockages for both city and private property sewers, contributing to sewer backups into basements and overflows into local waterways. The extra maintenance can increase sewer rates for all users. If you are renting, this may have an effect on rental rates for a property.

Disposal of grease into the sanitary sewer system is prohibited by Chattanooga City Code. Fines and enforcement actions may apply for known offenders.

To prevent future grease blockages, follow these tips:

- Never pour grease into your drains, even if you have a garbage disposal. Place in a sealed container, such as a coffee can, and dispose of it in the trash.
- Scrape greasy food off dishes into the trash before rinsing.

Thank you for your cooperation. To report a sewer backup or overflow, please call the Moccasin Bend Wastewater Treatment Plant at (423) 757-5026. For questions about the Fats, Oils and Grease (FOG) program, please call the Industrial Waste Pretreatment Program staff at (423) 757-0058.

Department of Public Works Waste Resources Division Moccasin Bend Wastewater Treatment Plant



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